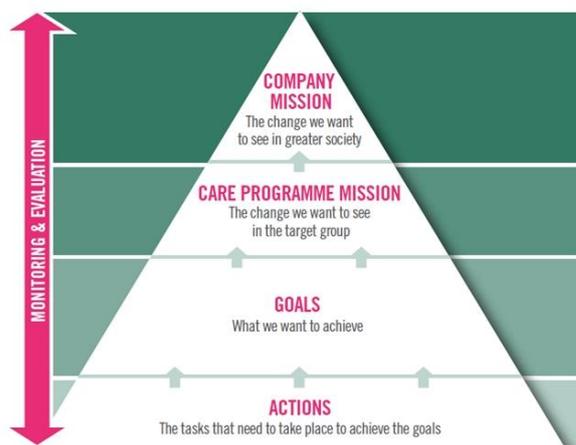# Care Management Plan
2016 – 2017
Andasibe, Madagascar

About the Care Management Plans

This document explains the bigger picture of our projects in Madagascar and how the combined daily tasks of all of our volunteers help us to achieve long term goals. By following Task Lists, our volunteers work towards our Goals, through which we contribute to our Care Programme Mission which combined with our other projects, helps us to reach our Company Mission.

Here we will lay out the priorities, resources, monitoring tools and evaluation systems used to make our ambition a reality.

Our Resources

Human Resources

- Volunteers are of course our primary resource to achieve our goals. We welcome over 3,000 Care volunteers per year globally.
- The staff at our placements support and facilitate our actions
- Over 600 Projects Abroad staff members provide the structure we need for worthwhile projects.

Physical Resources

- With over 50 Projects Abroad offices worldwide, there is always somewhere for volunteers to work together and share experiences
- We provide all necessary placement materials and regularly construct and renovate care centres.

Online Resources

- Our Volunteer Resources Database shares thousands of ideas among our community
- The Care Database is used to track our projects all over the world
- Personalised MyProjectsAbroad webpages prepare each volunteer for their Care project.

Financial Resources

- Funds for all of Projects Abroad's work come solely from volunteer placement fees. These are distributed via monthly budgets, to ensure fair allocation of funds for each destination.
- Occasionally the Projects Abroad community may send donations directly for a specific placement or project.

Intangible Resources

- The good reputation of volunteers in local communities is what makes our work possible. This reputation has been earned over years of dedicated volunteer contribution.
- This is supported by the combined knowledge of our extensive staff network.

Our Care Management Plan Goals in Madagascar for 2016-2017

The following goals have been selected from a list of nine by our local staff and partners. Each placement may be working on one or more of these goals. We try to put volunteers in the most suitable placement based on what we know about them. We provide workshops, training, volunteer guides and checklists for each of these goals.

Increase Literacy

Reading and writing are essential skills for every person to master. Building these basic skills at a young age can greatly increase a student's ability and interest later on. The literacy rate in Madagascar is of 65%. Our first priority in Improving Literacy is to ensure all children have access to the essential resources for development. We do this by assessing each placement on a list of criteria designed to promote reading and writing skills. These criteria are gathered into our specially designed Literacy Rich Environment Checklist.

Improve English / French

English has undeniably become the global language for business. Tourism in Andasibe is one of the main sources of income, and knowledge of good French and basic English can greatly increase a person's employment prospects. Volunteers, in particular native speakers, can offer invaluable help in improving the students' and also the teachers' phonetics, pronunciation and grammar.

Improve Hygiene Levels of the Children

Access to hygiene and adequate sanitation has long been linked to community health, education and overall development. Teaching children good hygiene practices from an early age is key to improving their opportunities later in life. Projects Abroad volunteers aim to measure and improve hygiene standards over time through our Hygiene Checklist. We educate and run activities to promote proper hygiene, with the aim of improving overall health within placements.

Raise Awareness of Healthy Living, the Environment and Family Planning

This goal is one of our more diverse. Healthy Living, the Environment and Family Planning are three topics which can often be left out of the curriculum in developing countries. This is unfortunate as adequate education in these areas can directly alleviate some issues surrounding poverty. Alongside our Conservation efforts, volunteers can contribute both directly and indirectly to this goal through health and awareness programmes.

Improve the Quality of Life for Those Living with Disabilities

People living with disabilities represent 10% of the Malagasy population, but very few resources are available to them. Those with disabilities are marginalised and have severely restricted opportunities when it comes to finding work because disabilities are perceived as a curse, a contagious disease, within the Malagasy society. This has a huge impact on their quality of life. By providing individualised care and attention, we can give more specialised and worthwhile treatments to those most in need.
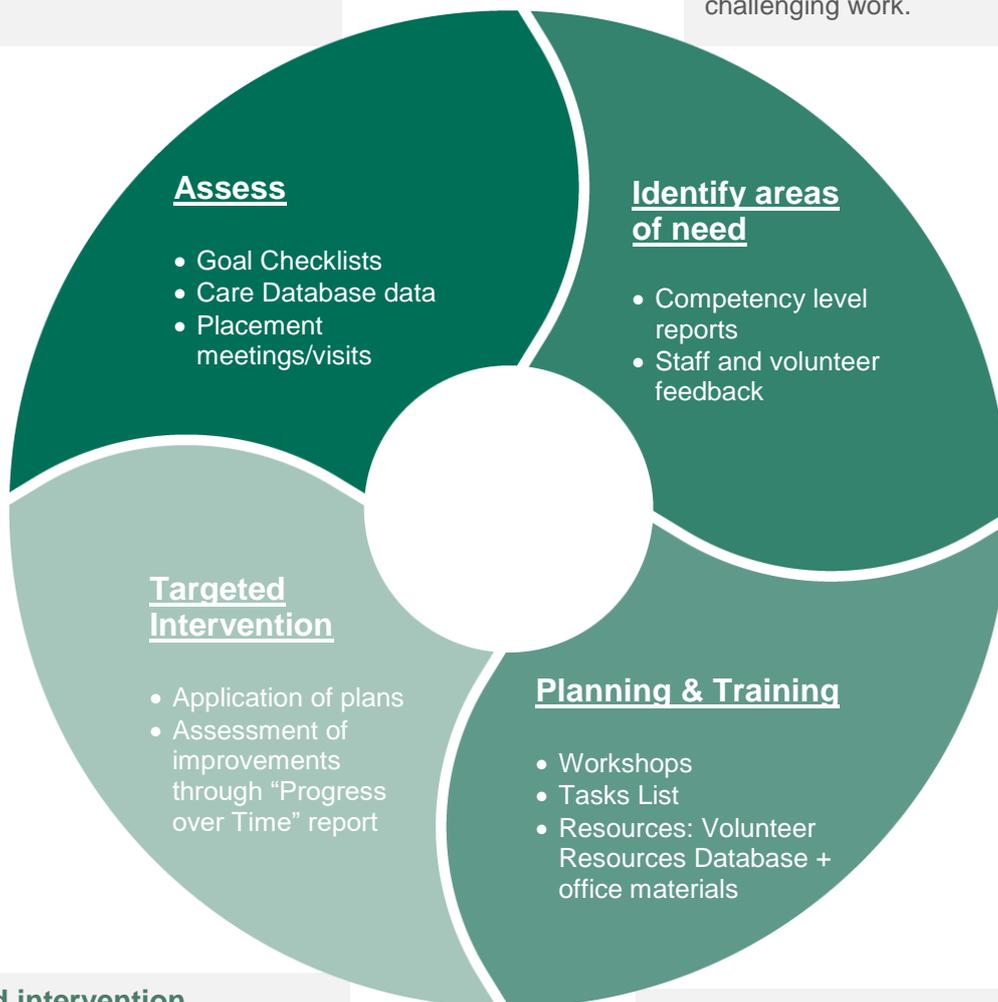
How we achieve our goals

Assessment

Through specially designed checklists, our volunteers assess the status of each child or placements in areas related to English, Numeracy, Hygiene and more on a daily basis. This information is uploaded to the Care Database through regular workshops with our team.

Identify areas of need

Through our reporting system we can identify the areas that most need human or material resources. This helps volunteers to know which children are struggling so that they may conduct remedial classes; and also which students are ahead, so that they are given more challenging work.

Assess
- Goal Checklists
- Care Database data
- Placement meetings/visits

Identify areas of need
- Competency level reports
- Staff and volunteer feedback

Targeted Intervention
- Application of plans
- Assessment of improvements through "Progress over Time" report

Planning & Training
- Workshops
- Tasks List
- Resources: Volunteer Resources Database + office materials

Targeted intervention

Through our steady stream of volunteers year round, we are continuously targeting the areas of need determined by our checklists. Although a 4-week volunteer might not see a tangible difference in the time they are there, we are able to show that over longer time frames each and every volunteer contributes to long-term, sustainable impact.

Planning and Training

Based on the areas of need we create Task Lists, workshops and community days to direct our impact to where it is most needed. Resources are designed by volunteers and these are shared on the Volunteer Resources Database.